THE OFFICE OF THE OMBUDSMAN

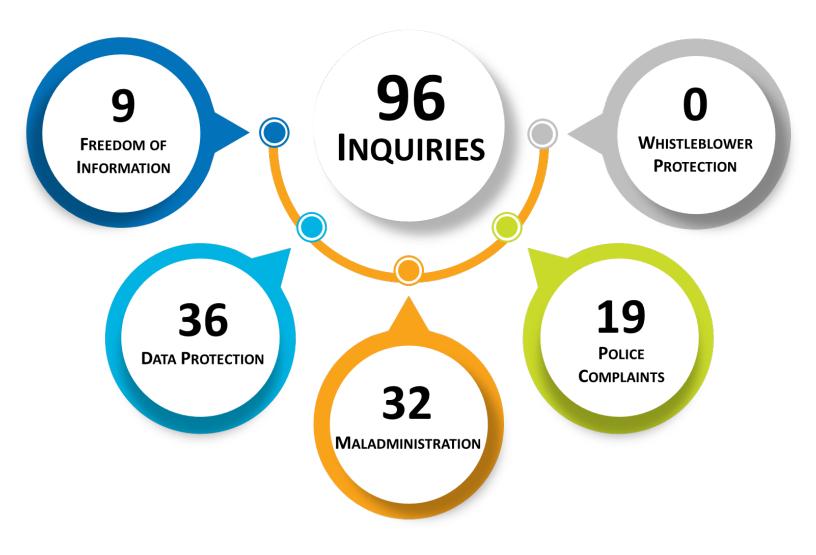
1st Quarter Report 2022

Office of the Ombudsman

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Statistics

OVERVIEW OF INQUIRIES - YEAR TO DATE (01 JANUARY - 31 MARCH 2022)



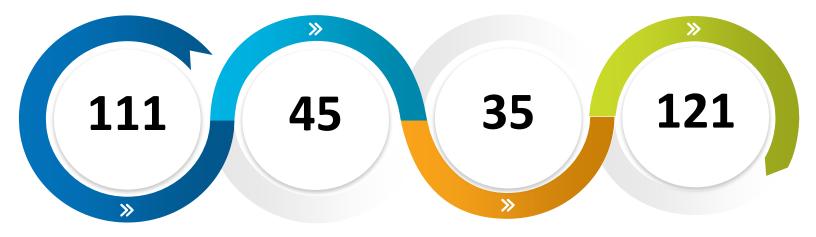
OVERVIEW OF CASES - YEAR TO DATE (01 JANUARY - 31 MARCH 2022)

CASES RECEIVED AS AT 31 MARCH 2022

FREEDOM OF INFORMATION	2
DATA PROTECTION	27
MALADMINISTRATION	7
POLICE COMPLAINTS	8
WHISTLEBLOWER PROTECTION	1

OPEN CASES AS AT 31 MARCH 2022

FREEDOM OF INFORMATION	12
DATA PROTECTION	<mark>63</mark>
MALADMINISTRATION	24
POLICE COMPLAINTS	18
WHISTLEBLOWER PROTECTION	4



CASES CARRIED FORWARD

FREEDOM OF INFORMATION	15
DATA PROTECTION	54
MALADMINISTRATION	23
POLICE COMPLAINTS	16
WHISTLEBLOWER PROTECTION	3

CASES CLOSED AS AT 31 MARCH 2022

FREEDOM OF INFORMATION	5
DATA PROTECTION	18
MALADMINISTRATION	6
POLICE COMPLAINTS	6
WHISTLEBLOWER PROTECTION	0

STATISTICS BY DIVISION – 1ST QUARTER

INFORMATION RIGHTS DIVISION

FREEDOM OF INFORMATION			
		1 st QTR	
Inquiries Answ	Inquiries Answered		
Presentations		1	
Cases Carried	15		
Appeals Received		2	
Cases Resolved	Cases Resolved		
Assess	Assessment/Disposition		
	Non-Jurisdictional	0	
Informal Resolution		5	
	Partial Disclosure	1	
	Non-disclosure	1	
	Full Disclosure	1	
	Other	2	
Decisions		0	
	Appeal Dismissed	0	
	Appeal Partially Upheld	0	
	Appeal Upheld	0	
	Other	0	
Open Cases		12	

DATA PROTECT	ION	
		1 ST QTR
Inquiries Answ	ered	36
Presentations		0
Data Protection	n – Complaints	
Cases Carried F	orward from Previous Quarter	20
Cases Received		7
Cases Resolved		5
Assess	ment/Disposition	0
	Non-Jurisdictional	0
	Complaint Refused (s. 43(4))	0
	Complaint Abandoned	0
	Complaint Withdrawn	0
	Referred to another DP Authority	0
	Other	0
Inform	al Resolution	5
	Supported	1
	Not Supported	3
	Complaint Abandoned	0
	Complaint Withdrawn	0
	Other	1
Order		0
	Enforcement Order Issued	0
	Monetary Order Issued	0
	Enforcement and Monetary Order Issued	0
Open Cases	issueu	22
-		
Data Protection	n – Breach Notifications	
Cases Carried F	orward from Previous Quarter	34
Cases Received		20
Cases Resolved	l	13
Assess	ment/Disposition	11
	Non-Jurisdictional	0
	Appropriate Actions Taken	11
	Other	0
Inform	al Resolution	2
	Resolved Informally	2
Order		0
	Enforcement Order Issued	0
	Monetary Order Issued	0
	Enforcement and Monetary Order Issued	0
	Other	0
Open Cases		41

COMPLAINTS DIVISION

MALADMINISTRATION		
		1 st QTR
Inquiries Answered		32
Cases Carried Forward from Previous Quarter		23
Complaints Re	ceived	7
Cases Resolved	1	6
Assessment/Disposition		1
	Non-Jurisdictional ⁺	1
	Complaint Refused	0
	Complaint Withdrawn	0
Early Resolution		2
	Successfully Resolved	2
	Complaint Withdrawn	0
Investigation		3
	Supported	3
	Not Supported	0
	Successfully Resolved	0
	Complaint Withdrawn	0
Open Cases		24

*This includes complaints which are time barred, appeals have not been exhausted, cases referred to another agency, the issue/entity is not subject to investigation or a Schedule 2 restriction exists

POLICE COM	PLAINTS	
		1 ST QTR
Inquiries Ans	swered	19
Cases Carried	d Forward from Previous Quarter	16
Complaints F	Received	8
Cases Resolv	ed	6
Asse	ssment/Disposition	3
	Non-Jurisdictional	1
	Investigation Time Barred	1
	Investigation Refused (s. 3(2)(g))	0
	Complaint Withdrawn	0
	Complaint Abandoned	0
	Other	1
Infoi	0	
	Successfully Resolved	0
	Other	0
Investigation		3
	Supported	2
	Not Supported	0
	Complaint Withdrawn	0
	Complaint Abandoned	1
	Other	0
Outstanding	0	
Open OMB F	18	
Open Cases		18

WHISTLEBLOWER PROTECTION		
	1 ST QTR	
Inquiries Answered	0	
Cases Carried Forward from Previous Quarter	3	
Complaints Received	1	
Cases Resolved	0	
Assessment/Disposition	0	
Non-Jurisdictional	0	
Referred to Another Agency	0	
Investigation	0	
Supported	0	
Not Supported	0	
Open Cases	4	