



The Ombudsman invites applications for the position of:

**Senior Investigator (Complaints Division)
SALARY: CI\$70,224 to \$81,444 per annum**

In this role you will investigate complaints about government maladministration, whistleblower disclosures and police conduct. Working as part of a small team, you'll be accountable for conducting thorough investigations and getting to the heart of the matter. Building on your experience, you will listen carefully to both sides, ask the right questions and use sound judgement – as well as drawing on the expertise and knowledge of those around you. We are looking for a strong team player who thrives on intellectual challenges and who is able to conduct investigations and produce reports which are impartial, thorough and compelling.

You'll need to build trust, manage expectations and explain what you think, and why – in person, in writing and over the phone. You'll thrive in an environment where no two days are the same.

To be considered for this role, you'll need to demonstrate the following core skills:

- Superior communication skills and ability to clearly articulate concepts and thoughts, both orally and in writing
- Strong research skills and capability
- Effective listening, interpersonal, analytical, critical reasoning, problem-solving and judgement skills
- A strong sense of what is right and fair and the ability to be tenacious and resilient in the face of challenge
- Ability to work as a team member
- Working knowledge of government
- Knowledge of the work of the Office of the Ombudsman
- Demonstrated professionalism and integrity
- Ability to multitask, set priorities and work in a complex office environment
- Advanced personal organization and attention to detail
- Innovation and creativity
- Problem-solving to achieve fairness and consensus
- Establishing strategic relationships
- A high level of personal motivation and commitment to supporting, maintaining and improving the efficiency of the office and to meeting targeted deadlines

With fairness at the heart of everything we do, we embrace difference and treat everyone as equals. We are committed to being a great place to work – attracting and developing people from a wide range of backgrounds. We want everyone to perform at their best and provide a supportive environment to ensure the highest quality of work.

Education

A Bachelor's Degree, preferably in Law or equivalent education and experience with significant experience as an investigator.

A detailed job description, benefits information and application form are available at www.ombudsman.ky or www.recruitment.gov.ky

Please submit completed application form together with your resume via email to jobs@ombudsman.ky

For more information about us, please visit www.ombudsman.ky

APPLICATION DEADLINE: 12 NOVEMBER 2021