

List of Internal Complaints Process (ICP) Officers

Updated April 2018

Public Authority	Head of Department	ICP Officer	Phone	Email
Cabinet Office	Samuel Rose	Kim Bullings	244-2209	kim.bullings@gov.ky
Cayman Airways	Fabian Whorms	Wendy Evans-Williams	743-8287	wendyevanswilliams@caymanairways.net
Cayman Islands Airport Authority (CIAA)	Albert Anderson	Isidora Eden	244-5840	isidora.eden@caymanairports.com
Cayman Islands Cadet Corps	Bobeth O'Garro	Bobeth O'Garro	244-8301	bobeth.ogarro@gov.ky
Cayman Islands Development Bank (CIDB)	Tracy Ebanks	Tracy Ebanks	814-6253	tracy.ebanks@cidb.ky
Cayman Islands Fire Service	David Hails	Colleen Williams	244-3909	colleen.williams@gov.ky
Cayman Islands Monetary Authority (CIMA)	Cindy Scotland	Deborah Musson	244-1661	d.musson@cimoney.com.ky
Cayman Islands National Archive	J. Kimlon Lawrence	J. Kimlon Lawrence	244-6550	josette.lawrence@gov.ky
Cayman Islands National Insurance Company (CINICO)	Lonny Tibbetts	Dana Brandon	815-7310	dbrandon@cinico.ky
Cayman Islands National Museum	Peggy Leshikar-Denton	Doss Solomon	949-8368	dosssolomon@museum.ky
Cayman Islands National Weather Service	John Tibbetts	Shakira Gregory	926-5823	shakira.gregory@gov.ky
Cayman Islands Postal Service	Sheena Glasgow	Sandra Burke	945-6875	sandra.burke@gov.ky
Cayman Islands Public Library Service	Ramona Melody	Paul Robinson	244-6105	paul.robinson@gov.ky
Cayman Islands Stock Exchange	Valia Theodoraki	Sandy McFarlane	914-1893	sm@csx.ky
Cayman National Cultural Foundation (CNCF)	Marcia Muttoo	Marcia Muttoo	949-5576	mmuttoo@artscayman.org
Cayman Turtle Centre (1983) Ltd.	Timothy Adam	Katherine Jackson	949-3894 etx. 1002	katherinejackson@turtle.ky

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Updated April 2018

Children & Youth Services (CAYS) Foundation	Sydney Williams	Sydney Williams	925-0906	gmbbh@cays.org.ky
Civil Aviation Authority of the Cayman Islands (CAACI)	P.H. Richard Smith	Yvonne Gray-Tomlinson Nicoela McCoy	949-7811 ext. 229 949-7811 ext 224	yvonne.gray-tomlinson@caacayman.com nikki.mccoy@caacayman.com
Commissions Secretariat	Deborah Bodden	Deborah Bodden	244-3687	deborah.bodden@gov.ky
Computer Services Department	Simon Spiers	Simon Spiers Rex Whittaker	244-2311 244-2340	simon.spiers@gov.ky rex.whittaker@gov.ky
Department for International Tax Cooperation	Duncan Nicol	Tamara Ebanks	244-2281	tamara.ebanks@gov.ky
Department of Agriculture	Adrian Estwick	Brian Crichlow	947-3090 etx. 248	brian.crichlow@gov.ky
Department of Children & Family Services	Felicia Robinson	Yvonne Evans	244-2443	yvonne.evans@gov.ky
Department of Commerce and Investment (DCI)	Ryan Rajkumarsingh	Ryan Rajkumarsingh Shirley Lolita Bodden-Arch	244-2260 948-2400	ryan.rajkumarsingh@gov.ky lolita.bodden@gov.ky
Department of Community Rehabilitation	Teresa Echenique-Bowen	Evalee McField	649-4429	evalee.mcfield@gov.ky
Department of Counselling Services	Judith Seymour	Judith Seymour	949-8789	judith.seymour@gov.ky
Department of Education Services	Christen Suckoo	James Watler	244-1841	james.watler@gov.ky
Department of Environment	Gina Ebanks-Tetrie	Timothy Austin Scott Slaybaugh	244-5962 244-5961	timothy.austin@gov.ky scott.slaybaugh@gov.ky
Department of Environmental Health	Paulino Rodriques (<i>acting</i>)	Eulalee Webb	949-6696	deh@customerservice@gov.ky eulalee.webb@gov.ky
Department of Financial Services, Policy and Legislation (Formerly Financial Services Secretariat)	Michelle Bahadur	Michelle Bahadur	224-2242	michelle.bahadur@gov.ky

List of Internal Complaints Process (ICP) Officers

Updated April 2018

Department of Health Regulatory Services	Mervyn Conolly	Carlene Vassell-Webb Mervyn Conolly	244-6731 946-2084	carlene.webb@gov.ky mervyn.conolly@gov.ky
Department of Immigration	Samantha Bennett	Samantha Bennett	949-8344	samantha.bennett@gov.ky
Department of Labour and Pensions	Bennard Ebanks	Leticia Goring	244-4031	leticia.goring@gov.ky
Department of Planning	Haroon Pandohie	Haroon Pandohie	244-6506	haroon.pandohie@gov.ky
Department of Public Safety Communications (Formerly: C.I. Emergency Centre and Electronic Monitoring)	Julian Lewis	Julian Lewis Leslie Vernon	244-5223 244-5222	julian.lewis@gov.ky leslie.vernon@gov.ky
Department of Sports	Collin Anglin	Collin Anglin	926-7082	collin.anglin@gov.ky
Department of Tourism	Rosa Harris	Kyle McLean	244-1257	kmclean@caymanislands.ky
Department of Vehicle and Drivers' Licensing	David Dixon	Jason Azan	244-5515	jason.azan@gov.ky
Department of Vehicle and Equipment Services	Richard Simms	Stephanie Delapenha	949-5644	stephane.delapenha@gov.ky
Director of Public Prosecutions	Cheryl Richards	Louise Daniels	244-4568	patrick.moran@gov.ky
District Administration Department, Cayman Brac	Ernie Scott	Ernie Scott	244-4411	ernie.scott@gov.ky
Economics & Statistics Office	Maria Zingapan	Adolphus Laidlow	244-4618	adolphus.laidlow@gov.ky
Elections Office	Wesley Howell	Sheena Glasgow	949-8047	sheena.glasgow@elections.ky
General Registry	Cindy Bulgin	Cindy Bulgin	244-3401	cindy.jefferson@gov.ky
Government Information Services (GIS)	Suzette Ebanks (<i>acting</i>)	Suzette Ebanks	244-1760	suzette.ebanks@gov.ky
Governor's Office	Anwar Choudhury	-	-	-

List of Internal Complaints Process (ICP) Officers

Updated April 2018

Hazard Management Cayman Islands	Danielle Coleman (<i>acting</i>)	Simon Boxall	244-3145	simon.boxall@gov.ky
Health Services Authority (HSA)	Lizette Yearwood	Andria Dilbert (ICP)	244-2618	andria.dilbert@hsa.ky
Her Majesty's Cayman Islands Prison Service	Steve Barrett	Ricardo Lashley	640-3000 ext. 3030	ricardo.lashley@gov.ky
Her Majesty's Customs	Charles Clifford	Marlon Bodden	244-4902	marlon.bodden@gov.ky
Judicial Administration	Suzanne Bothwell	Shiona Allenger	244-3817	shiona.allenger@judicial.ky
Lands and Survey Department	Rupert Vasquez	Rupert Vasquez	244-3421	rupert.vasquez@gov.ky
Legislative Assembly Department	Zena Merren-Chin	Zena Merren-Chin	244-5608	zena.merren-chin@gov.ky
Maritime Authority of the Cayman Islands (MACI)	A. Joel Walton	Nancy Bodden	815-1663	nancy.bodden@cishipping.com
Ministry of Commerce, Planning and Infrastructure	Alan Jones	Alan Jones	244-2412	alan.jones@gov.ky
Ministry of District Administration, Tourism and	Stran Bodden	Margely Reve	244-2453	margely.reve@gov.ky
Ministry of Education, Youth, Sports, Agriculture and Lands	Christen Suckoo	Janet Chisholm	244-3113	janet.chisholm@gov.ky
Ministry of Financial Services and Home Affairs	Dax Basdeo	Kathryn Dinspel-Powell	244-3183	kathryn.dinspel-powell@gov.ky
Ministry of Health, Environment, Culture and Housing	Jennifer Ahearn	Jennifer Ahearn	244-2319	jennifer.ahearn@gov.ky
Ministry of Human Resources, Immigration and Community Affairs: Community Affairs	Teresa Echenique	Sophy Banner	244-2464	sophy.banner@gov.ky
Ministry of Human Resources, Immigration and Community Affairs: Human Resources and Immigration	Wesley Howell	Debbie-Ann Whittaker	244-3183	debbieann.whittaker@gov.ky

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Updated April 2018

Ministry of Finance and Economic Development	Kenneth Jefferson	Anne Owens	244-2255	anne.owens@gov.ky
Mosquito Research and Control Unit (MRCU)	James McNelly	Ligia Whitaker	244-4116	ligia.whitaker2@gov.ky
National Drug Council	Joan West-Dacres	Joan West-Dacres	949-9000	jwest-dacres@ndc.ky
National Gallery of the Cayman Islands	Natalie Urquhart	Natalie Urquhart Tanya Whiteside	945-8111	director@nationalgallery.org.ky operations@nationalgallery.org.ky
National Housing Development Trust (NHDT)	Julio Ramos	Julio Ramos	945-7649	julio.ramos@gov.ky
National Roads Authority (NRA)	Paul Parchment	Priscilla Jackson	946-7780/525-1251	priscilla.jackson@nra.ky
National Workforce Development Agency	Sharon Roulstone	Sharon Roulstone	945-3114	sharone.roulstone@gov.ky
Needs Assessment Unit	Tamara Hurlston	Matthew Hylton	946-0024	matthew.hylton@gov.ky
Office of the Auditor General	Sue Winspear	Garnet Harrison	244-3213	garnet.harrison@oag.gov.ky
Office of the Deputy Governor	Franz Manderson	Nancy Lacasse	244-2448	nancy.lacasse@gov.ky
Office of the Ombudsman	Sandy Hermiston	Julie Faulknor-Grant	244-6153	julie.faulknor-grant@ombudsmand.ky
Office of the Premier	Alden McLaughlin	Jana Pouchie-Bush	244-2455	jana.pouchie-bush@gov.ky
Port Authority of the Cayman Islands (PACI)	Clement Reid	VACANT	-	-
Portfolio of Legal Affairs	Jacqueline Wilson	VACANT	-	-

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Updated April 2018

Portfolio of the Civil Service	Gloria McField-Nixon	Call Gloria @ 244-2376 to confirm ICPO		
Public Service Pensions Board	Jewel Evans-Lindsey	Angella Bent-Thomas	244-7173	angella.bent-thomas@pspb.ky
Public Works Department	J. Maxwell Jones	Francine Roach Tanisha Jones	244-4823 244-4814	francene.roach@gov.ky tanisha.jones@gov.ky
Radio Cayman	Norma McField	Norma McField	244-2189	norma.mcfield@gov.ky
Royal Cayman Island Police	Derek Byrne	Raymond Christian	244-2905	raymond.christian@gov.ky
Sunrise Adult Training Centre	Kimberly Voaden	Kimberly Voaden	949-3330 938-3330 (Mobile)	kimberly.voaden@gov.ky
Tourism Attraction Board	Patrick Thompson (<i>acting</i>)	Patrick Thompson	949-6999	patrick@tab.ky
Treasury	Matthew Tibbetts	Matthew Tibbetts	244-2115	matthew.tibbetts@gov.ky
University College of the Cayman Islands (UCCI)	JA Roy Bodden	-	-	-
Utility Regulation and Competition Office (OfReg)	Alee Fa'amoe	Glen Daykin	946-4282	complaints@ofreg.ky
Water Authority-Cayman	Dr. Gelia Frederick-van Genderen	Joanna Welcome-Martinez	949-2837 ext.2050	joanna.welcome-martinez@waterauthority.ky
Youth Services Unit	Katherine Whittaker	Katherine Whittaker	244-6304	katherine.whittaker@gov.ky