

List of Internal Complaints Process (ICP) Officers

Updated 12th August 2020

Public Authority	Head of Department	ICP Officer	Phone	Email
Cabinet Office	Samuel Rose	Robert Lewis	244-3602	robert.lewis@gov.ky
Cayman Airways	Fabian Whorms	Katrina Ebanks	743-8283	katrinaebanks@caymanairways.net
Cayman Islands Airport Authority (CIAA)	Albert Anderson	Carlene Logan	244-5884	carlene.logan@caymanairports.com
Cayman Islands Cadet Corps	Bobeth O'Garro (<i>secondment</i>)			cadetcorps@gov.ky
Cayman Islands Customs and Border Control (CICBC)	Charles Clifford	Marlon Bodden Tamara Reid-Vernon	244-4902 949-4579	marlon.bodden@gov.ky Tamara.Reid-Vernon@gov.ky
Cayman Islands Development Bank (CIDB)	Tracy Ebanks	Paula Smith	814-6270	paula.smith@cidb.ky
Cayman Islands Fire Service	Paul Walker	Juliette Gooden-Michelin	244-3909	Juliette.michelin@gov.ky
Cayman Islands Monetary Authority (CIMA)	Cindy Scotland	Cindy Scotland Stephanie Adolphus (Legal Counsel)	244-1530 244-1582	cindyscotland@cima.ky stephanieadolphus@cima.ky
Cayman Islands National Archive	Josette Lawrence	Charisse Morrison	244-6555	charisse.morrison@gov.ky
Cayman Islands National Insurance Company (CINICO)	Michael C. Gayle	Debra C. Humphreys	815-7339	dhumphreys@cinico.ky
Cayman Islands National Museum	Peggy Leshikar-Denton	Doss Solomon	949-8368 (ext. 2022)	dosssolomon@museum.ky
Cayman Islands National Weather Service	John Tibbetts	Shakira Gregory	945-5773 (ext. 5839)	shakira.gregory@gov.ky
Cayman Islands Postal Service	Sheena Glasgow	Sandra Drummond-Burke	814-6467	sandra.burke@gov.ky
Cayman Islands Public Library Service	Paul Robinson	Paul Robinson	244-6108	paul.robinson@gov.ky
Cayman Islands Stock Exchange	Marco Archer	Sandy McFarlane	914-1895	sm@csx.ky
Cayman National Cultural Foundation (CNCF)	Marcia Muttoo	Marcia Muttoo	949-5477	info@artscayman.org
Cayman Turtle Centre (1983) Ltd.	Timothy Adam	Katherine Jackson	949-3894 (ext. 1002)	katherinejackson@turtle.ky
Children & Youth Services (CAYS) Foundation	Garth Arch (Chairman)(Interim)	Katrina McLaughlin (Interim)	925-0906	faa@cays.org.ky
Civil Aviation Authority of the Cayman Islands (CAACI)	P.H. Richard Smith	Yvonne Gray-Tomlinson	949-7811 (ext. 229)	Yvonne.gray-tomlinson@caacayman.com
Commissions Secretariat	Deborah Bodden	Deborah Bodden	244-3687	deborah.bodden@gov.ky
Computer Services Department	Simon Spiers	Mark Ebanks	244-2331	mark.ebanks@gov.ky
Department for International Tax Cooperation	Duncan Nicol	Kathryn Dinspel-Powell	244-3183	Kathryn.dinspel-powell@gov.ky
Department of Agriculture	Adrian Estwick	Gina Bodden Brian Crichlow (<i>deputy</i>)	947-3090 (ext. 222) 947-3090 (ext. 248)	gina.maxfield@gov.ky brian.crichlow@gov.ky
Department of Children & Family Services	Paulinda Mendoza-Williams	Yvonne Evans	244-2443	yvonne.evans@gov.ky
Department of Commerce and Investment (DCI)	Ryan Rajkumarsingh	Mitzi Watson-Jervis	244-2219	MWatson-Jervis@dc.gov.ky

Public Authority	Head of Department	ICP Officer	Phone	Email
Department of Community Rehabilitation	Lisa Malice (<i>acting</i>)	Evalee McField	649-4429	evalee.mcfield@gov.ky
Department of Counselling Services	Judith Seymour	Natasha Devonish	949-8789 ext.8711	natasha.devonish@gov.ky
Department of Education Services	Tammy Hopkins (<i>acting</i>) Tammy Banks-DaCosta (email name)	James Watler	244-1841	james.watler@gov.ky
Department of Environment	Gina Ebanks-Petrie	Rebecca Jordison	244-5994	rebecca.jordison@gov.ky
Department of Environmental Health	Richard Simms (<i>acting</i>)	Richard Simms	244-5950	richard.simms@gov.ky
Department of Financial Services	Michelle Bahadur	Kathryn Dinspell-Powell	244-3183	Kathryn.dinspel-powell@gov.ky
Department of Health Regulatory Services	Mervyn Conolly	Milissa Webb Dr. Carlene Vassell-Webb (Registrar, Health Practice Councils & Deputy Director, Dept. of Health Regulatory Services)	244-6728 244-6731 949-2813/946-2084 (Main Line)	Milissa.webb@gov.ky Carlane.webb@gov.ky
Department of Labour and Pensions	Bennard Ebanks Snr.	Leticia Goring	244-4031	leticia.goring@gov.ky
Department of Planning	Haroon Pandohie	Katrina Stewart	244-6503	katrina.stewart@gov.ky
Department of Public Safety Communications	Julian Lewis	Naddine Davis	244-5222	Naddine.davis@gov.ky
Department of Sports	Kurt Hydes	Dania Gall-Bennett	949-7082	danial.gall-bennett@gov.ky
Department of Tourism	Rosa Harris	Amy Bothwell	244-	abothwell@caymanislands.ky
Department of Vehicle and Drivers' Licensing (DVDL)	David Dixon	Elmie Cacho	244-5503	elmie.cacho@gov.ky
Department of Vehicle and Equipment Services (DVES)	Stephen Quinland (<i>acting</i>)	Stephane Delapenha	949-5644	stephane.delapenha@gov.ky
Director of Public Prosecutions (DPP)	Patrick Moran	Kimberly Allen	244-4567	kimberly.allen@gov.ky
District Administration Department, Cayman Brac	Ernie Scott	Ernie Scott Mark Tibbetts (<i>deputy</i>)	244-4411 244-4412	ernie.scott@gov.ky mark.tibbetts@gov.ky
Economics & Statistics Office	Adolphus Laidlow	Adolphus Laidlow	244-4618	adolphus.laidlow@gov.ky
Elections Office	Wesley Howell	Sheena Glasgow	949-2474	sheena.glasgow@gov.ky
General Registry	Cindy Jefferson-Bulgin	Grace A. Bell Deputy Registrar General (Companies & Administration)	244-3403 946-7922 (Main line)	Grace.Bell@gov.ky General queries: cigenreg@gov.ky
Government Information Services (GIS)	Suzette Ebanks	Donnalee Walton	244-1752	Donnalee.walton@gov.ky
Governor's Office	Governor Martin Roper	Matthew Forbes Maria Leng (<i>deputy</i>)	244-2425 244-2434	Matthew.forbes2@fco.gov.uk Maria.leng@fco.gov.uk
Hazard Management Cayman Islands	Danielle Coleman	Simon Boxall Teresita DaSilva (Acting Deputy Director)	244-3145 244-3140	simon.boxall@gov.ky Teresita.DaSilva@gov.ky
Health Services Authority (HSA)	Lizzette Yearwood (C.E.O.)	Tina McLean	244-2820	tina.mclean@hsa.ky

Public Authority	Head of Department	ICP Officer	Phone	Email
Her Majesty's Cayman Islands Prison Service	Steven Barrett	Daniel Greaves Courtney Anthony Waugh	640-3000 (ext. 3002) 916-2916	daniel.greaves@gov.ky Courtney.waugh@gov.ky
Judicial Administration	Suzanne Bothwell (Court Administrator & Chief Officer)	Suzanne Bothwell	244-3805	Suzanne.bothwell@judicial.ky
Lands and Survey Department	Jon Hall	Jon Hall	244-3419	Jon.hall@gov.ky
Law Reform Commission/Attorney General's Chambers	Reshma Sharma (Solicitor General & Chief Officer)	Jose Griffith (Director of Law Reform Commission)	244-2338	Joseph.griffith@gov.ky
Legislative Assembly Department	Zena Merren-Chin	Charles Bodden	244-5623	charles.bodden@gov.ky
Maritime Authority of the Cayman Islands (MACI)	Joel Walton	Nicola Moore-Gothar	815-1613	nicola.moore-gothar@cishipping.com
Ministry of Commerce, Planning, and Infrastructure	Alan Jones	Leah S. Watson (Policy Assistant)	244-3456 916-1865	Leah.watson@gov.ky
Ministry of Community Affairs	Teresa Echenique (Chief Officer)	Sophy Banner	244-2464	Sophy.banner@gov.ky
Ministry of District Administration, Tourism and Transport	Stran Bodden	Margely Reve	244-2453	margely.reve@gov.ky
Ministry of Education, Youth, Sports, Agriculture and Lands	Cetonya Cacho	Anita Smith-Welds	244-3113	anita.smith-welds@gov.ky
Ministry of Employment and Border Control	Wesley Howell	Briana Ebanks	244-3177	briana.ebanks@gov.ky
Ministry of Finance and Economic Development	Kenneth Jefferson	Anne Owens	244-2255	anne.owens@gov.ky
Ministry of Financial Services and Home Affairs	Dax Basdeo	Kathryn Dinspell-Powell	244-3183	Kathryn.dinspel-powell@gov.ky
Ministry of Health, Environment, Culture and Housing	Nellie Pouchie	Nellie Pouchie	244-2342	Nellie.Pouchie@gov.ky
Ministry of International Trade, Investment, Aviation and Maritime Affairs	Eric Bush	Tristaca Ebanks	244-2469	Tristaca.ebanks@gov.ky
Mosquito Research and Control Unit (MRCU)	James McNelly	Ligia Whitaker	244-4116	ligia.whitaker2@gov.ky
National Drug Council	Brenda Watson	Brenda Watson	746-9002	bwatson@ndc.ky
National Gallery of the Cayman Islands	Natalie Urquhart	Lauren Anderton	945-8111	adminstration@nationalgallery.org.ky
National Housing Development Trust (NHDT)	Julio Ramos	SaraLee Moore	244-6205	Saralee.moore@gov.ky
National Roads Authority (NRA)	Edward Howard	Shena Ebanks	946-7780 (ext. 4013)	Shena.ebanks@nra.ky
Needs Assessment Unit	Tamara Hurlston	Julie Faulknor-Grant	244-7255	Julie.faulknor-grant2@gov.ky
Office of the Auditor General	Sue Winspear	Patrick Smith	244-3204	Patrick.smith@oag.gov.ky
Office of the Deputy Governor	Franz Manderson	Nancy Lacasse Jodi Whittaker	244-2448 244-2432	nancy.lacasse@gov.ky Jodie.a.whittaker@gov.ky
Office of the Ombudsman	Sandy Hermiston	Rene Lynch	244-6151	Rene.lynch@ombudsman.ky
Office of the Premier	Roy Tatum (Senior Political Advisor & H.O.Office)	Jana Pouchie-Bush	244-2455	jana.pouchie-bush@gov.ky
Port Authority of the Cayman Islands (PACI)	Joseph Woods (<i>acting</i>)	Roylee Moore	914-3708	rmoore@caymanport.com
Portfolio of Legal Affairs	Reshma Sharma (Solicitor General & Chief Officer)	Mark Harrison	244-2336	mark.harrison@gov.ky

Public Authority	Head of Department	ICP Officer	Phone	Email
Portfolio of the Civil Service (POCS)	Gloria McField-Nixon			
Public Service Pensions Board (PSPB)	Jewel Evans Lindsey	Angella Bent-Thomas	244-7173	angella.bent-thomas@pspb.ky
Public Transportation Board	Durk Banks	Durk Banks	926-1574 946-1323	Durk.Banks@gov.ky
Public Works Department (PWD)	Max Jones (Director)	Francene Roach	244-4823	francene.roach@gov.ky
Radio Cayman	Norma McField	Norma McField	244-2189	norma.mcfield@gov.ky
Royal Cayman Island Police (RCIPS)	Derek Byrne	Joseph Wright	244-5301	Joseph.wright@rcips.ky rcipsprofessionalstandards@gov.ky
Sunrise Adult Training Centre	Kimberly Voaden	Kimberly Voaden Daniel John	938-3330 916-8470	kimberly.voaden@gov.ky Daniel.john@gov.ky
Tourism Attraction Board	Patrick Thompson	Candace Ransome-Grant	949-6999 (ext. 1)	personalassistant@tab.ky
Treasury	Matthew Tibbetts	Louella Thompson	244-2120	louella.thompson@gov.ky
University College of the Cayman Islands (UCCI)	Stacy McAfee	Kristen Ford	623-0542	kford@ucci.edu.ky
Utility Regulation and Competition Office (OfReg)	Malike Cummings	Daniel Lee Joanne Conolly (<i>deputy</i>)	746-9614 746-9636	daniel.lee@ofreg.ky Joanne.conolly@ofreg.ky
Water Authority-Cayman	Gelia Frederick-van Genderen	Joanna Welcome-Martinez	949-2837 (ext. 2050)	joanna.welcome-martinez@waterauthority.ky
Workforce Opportunities and Residency Cayman (WORC)	Jeremy Scott (Acting)	Jeanie Lewis Jean Solomon Laura McLaughlin (Head of Permits, Residency & Status)	244-8086 244-4055 244-2091, 925-6224 (mobile)	Jeanie.Lewis@gov.ky Jean.solomon@gov.ky Laura.McLaughlin@gov.ky
Youth Services Unit	James Myles (<i>acting</i>)	James Myles	244-6303	james.myles@gov.ky