

Statistics

OVERVIEW OF CASES

Freedom of Information	13
Data Protection	16
Maladministration	11
Police Complaints	9
Whistleblower Protection	2



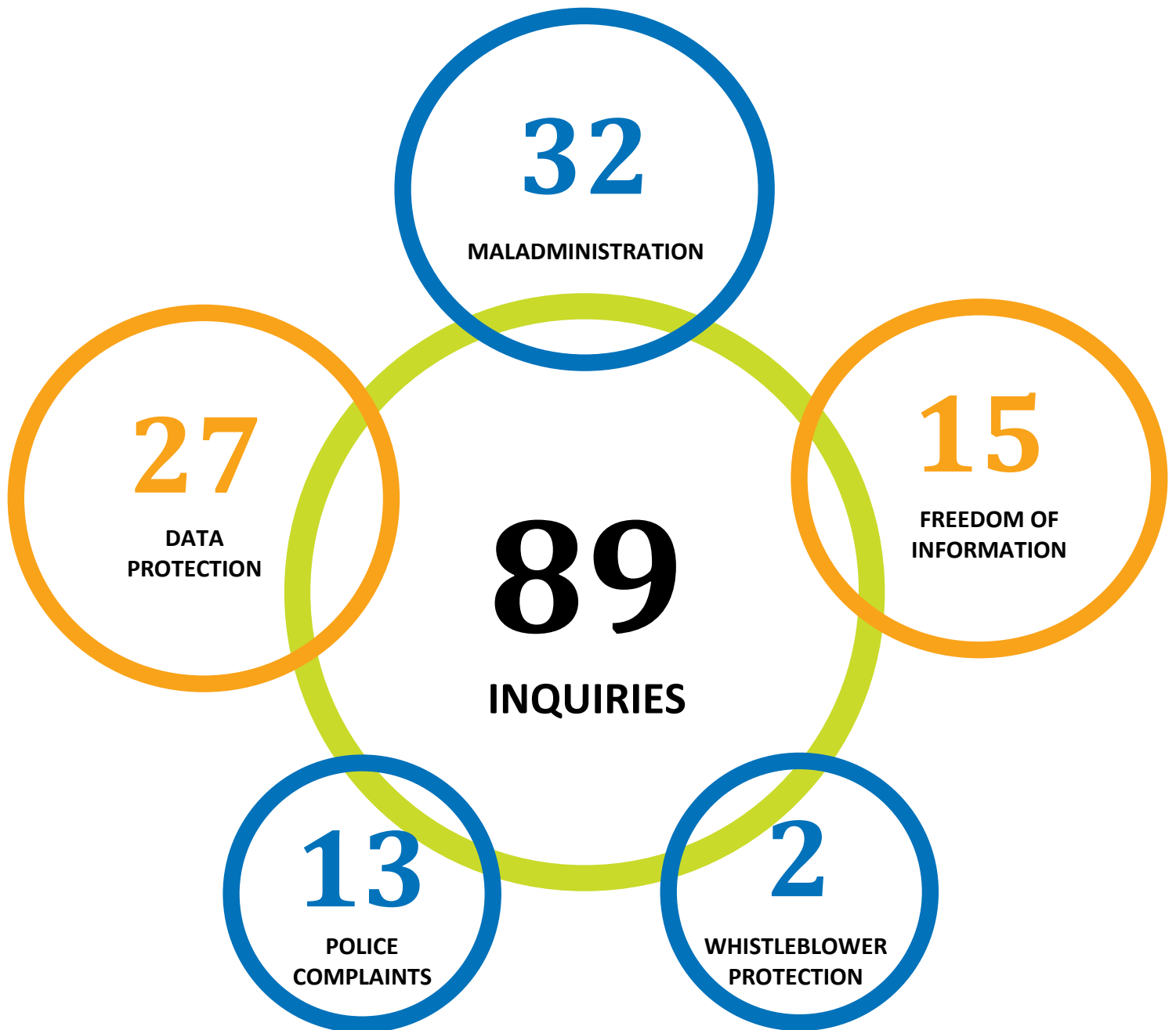
Freedom of Information	7
Data Protection	35
Maladministration	15
Police Complaints	18
Whistleblower Protection	1

Freedom of Information	3
Data Protection	15
Maladministration	15
Police Complaints	12
Whistleblower Protection	1



Freedom of Information	17
Data Protection	36
Maladministration	11
Police Complaints	15
Whistleblower Protection	2

OVERVIEW OF INQUIRIES



STATISTICS BY DIVISION

INFORMATION RIGHTS DIVISION

FREEDOM OF INFORMATION				
	1 ST QTR	2 ND QTR	3 RD QTR	4 TH QTR
Inquiries Answered	9	6	15	15
Cases Carried Forward from Previous Quarter	13	12	6	7
Appeals Received	5	2	4	13
Cases Resolved	6	8	3	3
<i>Assessment/Disposition</i>	1	1	1	0
Non-Jurisdictional	1	1	1	0
<i>Informal Resolution</i>	4	3	0	2
Partial Disclosure	0	1	0	1
Non-disclosure	2	2	0	0
Full Disclosure	2	0	0	1
<i>Decisions</i>	1	4	2	1
Appeal Dismissed	0	2	0	0
Appeal Partially Upheld	1	0	0	1
Appeal Upheld	0	2	2	0
Open Cases	12	6	7	17

DATA PROTECTION				
	1ST QTR	2ND QTR	3RD QTR	4TH QTR
Inquiries Answered	40	15	38	27
Presentations	9	-	-	-
Data Protection – Complaints				
Cases Carried Forward from Previous Quarter	1	3	6	10
Cases Received	5	4	9	4
Cases Resolved	3	1	5	7
Assessment/Disposition	2	1	1	2
Non-Jurisdictional	1	1	0	0
Complaint Refused (s. 43(4))	1	0	0	0
Complaint Abandoned	0	0	0	0
Complaint Withdrawn	0	0	1	1
Referred to another DP Authority	0	0	0	0
Other	0	0	0	1
Informal Resolution	1	0	3	5
Supported	1	0	2	5
Not Supported	0	0	1	0
Complaint Abandoned	0	0	0	0
Complaint Withdrawn	0	0	0	0
Order	0	0	1	0
Enforcement Order Issued	0	0	1	0
Monetary Order Issued	0	0	0	0
Enforcement and Monetary Order Issued	0	0	0	0
Open Cases	3	6	10	7
Data Protection – Breach Notification				
Cases Carried Forward from Previous Quarter	16	11	20	25
Cases Received	14	17	22	12
Cases Resolved	19	8	17	8
Assessment/Disposition	16	6	12	8
Non-Jurisdictional	3	0	1	0
Appropriate Actions Taken	13	5	10	6
Other	0	1	1	2
Informal Resolution	3	1	5	0
Resolved Informally	3	1	5	0
Order	0	1	0	0
Enforcement Order Issued	0	1	0	0
Monetary Order Issued	0	0	0	0
Enforcement and Monetary Order Issued	0	0	0	0
Open Cases	11	20	25	29

COMPLAINTS DIVISION

MALADMINISTRATION				
	1ST QTR	2ND QTR	3RD QTR	4TH QTR
Inquiries Answered	23	26	28	32
Cases Carried Forward from Previous Quarter	6	11	11	15
Complaints Received	16	12	20	11
Cases Resolved	11	12	16	15
<i>Assessment/Disposition</i>	6	5	10	7
Non-Jurisdictional ⁺	6	4	9	7
Complaint Refused	0	1	0	0
Complaint Withdrawn	0	0	1	0
<i>Early Resolution</i>	3	4	5	6
Successfully Resolved	3	4	4	6
Complaint Withdrawn	0	0	1	0
<i>Investigation</i>	2	3	1	2
Supported	0	3	1	2
Not Supported	2	0	0	0
Successfully Resolved	0	0	0	0
Complaint Withdrawn	0	0	0	0
Open Cases	11	11	15	11

⁺This includes complaints which are time barred, appeals have not been exhausted, cases referred to another agency, the issue/entity is not subject to investigation or a Schedule 2 restriction exists

POLICE COMPLAINTS				
	1ST QTR	2ND QTR	3RD QTR	4TH QTR
Inquiries Answered	14	12	13	13
Cases Carried Forward from Previous Quarter	24	20	20	18
Complaints Received	20	11	17	9
Cases Resolved	24	11	19	12
<i>Assessment/Disposition</i>	13	4	9	7
Non-Jurisdictional	6	0	3	3
Investigation Time Barred	0	0	1	0
Investigation Refused (s. 3(2)(g))	1	0	1	2
Complaint Withdrawn	3	1	2	0
Complaint Abandoned	3	3	2	2
<i>Informal Resolution</i>	7	1	6	2
Successfully Resolved	7	1	6	2
<i>Investigation</i>	4	6	4	3
Supported	1	0	1	1
Not Supported	3	4	2	2
Complaint Withdrawn	0	0	1	0
Complaint Abandoned	0	1	0	0
Other	0	1	0	0
Outstanding Referrals to RCIPS	4	4	2	1
Open OMB Files	16	16	16	14
Open Cases	20	20	18	15

WHISTLEBLOWER PROTECTION				
	1ST QTR	2ND QTR	3RD QTR	4TH QTR
Inquiries Answered	1	0	3	2
Cases Carried Forward from Previous Quarter	0	0	0	1
Complaints Received	0	0	2	2
Cases Resolved	0	0	1	1
<i>Assessment/Disposition</i>	0	0	1	1
Non-Jurisdictional	0	0	1	1
Referred to Another Agency	0	0	0	0
<i>Investigation</i>	0	0	0	0
Supported	0	0	0	0
Not Supported	0	0	0	0
Open Cases	0	0	1	2